SVMi-4E

Samsung's Voice Processing Platform

Built with the reliability and features found in larger systems, the SVMi-4E is specifically designed to function with the Samsung iDCS 100, DCS Compact, and DCS 50si key system products. With 4 ports standard, up to 100 mailboxes and a full Auto Attendant, the SVMi-4E offers the highest level of professionalism to your business, providing immediate, personalized, and unobstructed access to callers.

The SVMi-4E not only becomes part of the phone system, it offers intelligence far beyond that of other Voice Mail systems. Easy to install and even easier to maintain, it has no moving parts, making it incredibly reliable.

Using the latest in Compact Flash memory technology, the SVMi-4E provides up to 2.5 hours of message storage, supports Network Mailboxes and provides multi-language support for 12 available languages (English, Spanish, and French come standard). Combine the features of the SVMi-4E with the functionality of a Samsung phone system and you can't help but be impressed. Make a sound investment in your business and watch it help your business exceed everything you dreamed it would be.

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Samsung SVMi-4E Features

SVMi-4E Features

Access Manager
Blocked Personal Greeting
Busy Personal Greeting
Call Blocking
Call Forwarding
Day / Night Personal Greeting
Find Me
Follow Me (Off Premises Transfer)
Hold for Busy Station
Multiple Personal Greetings (9)
Night Intercept
Park and Overhead Page
Personal Customized Options
Retrieve Public Caller from Hold
Screened Rejected Personal Greeting
Stored Telephone Numbers
Weekly Availability Schedule

Administration Features
Activity Display
Administrator's Mailbox
Auto Delete Subscribers
Automatic Setup
Back Up and Restore
Default Operation
Password Security
Programming - On Site or Remote*
Subscriber Administration
Subscriber Database
System Reports
Voice Prompted Programming
Voice Studio

VoiceForm Questionnaire (Q&A)
Multiple Response Destinations
Playback Header Prompt
Team Transcription
Unlimited Questions
VoiceForm

Auto Attendant Features
Alphabetic Directory (Multiple)
Auto Attendant Routing
Automatic After Hours Answering
Announce Hold Position
Announce Hold Time
Camp On Support
Direct to Mailbox
Holidays and Special Events Scheduler
Incoming Call Overflow
Interruptible Voice Prompts
Maximum Greeting Length
Multiple Call Handling
Multiple Language Support
Operator Access
Single Digit Call Routing

System Features
Caller ID Compatible
Fax Detection and Transfer
Flexible Numbering Plan
Individually Defined
  Mailboxes and Extensions
Keyset Display and Soft Key Support
MOH Supply
Multiple Mailbox Support
Operating Mode/Oriented Call Processing
Operating Mode Override
Proprietary Design
Recordable System Prompts
Schedule Table
Synchronized Clock

Voice Mail Features
Announcement Only Mailboxes
Answering Machine Emulation
Auto Conversation Record
Auto Forward
Auto Log In
Auto Message Play
Broadcast
Call Back
Call Forward to Voice Mail
Call Record
Call Back Request Messages
Date and Time Stamp
Delivery Imperative
Direct Messaging / Quick Memo
Distribution Lists
Extended Prompting
External Number Notification
External Pager Notification
Future Delivery
Group and Sort Messages Prior to Play
Individual Mailbox Greeting
Individual Mailbox Name
Individual Mailbox Password
Maximum Number of Messages
Message Address Verification
Message Alert Notification Schedule
Message Counter
Message Length Controls
Message Retention Time by Subscriber
Message Waiting Light Indication
Message Options:
- Delete
- Delivery Options
- Fast Forward
- Forward with Append
- Pause
- Play Order
- Replay
- Reply
- Retrieve
- Rewind
- Save
- Send
- Scan
- Skip
- Undelete

Multiple Subscriber Mailbox Login
Multiple Subscriber Mailboxes
Name Addressing
Net Mailbox (AMIS)
New / Old Selection
One Touch Access
Pager Notification Schedule
Personal Mailbox Administration
Private (Confidential) Messages
Quick Memo
Reminder
Reply Required
Retrieve Public Caller from Mailbox
Return Receipt (Certified Message)
Self Memo / Reminder
Self Memo / Reminder Categories
Speed Control
Subscriber Workload Manager
Until Scheduling
Urgent Messages
Volume Control

Highlighted Voice Mail Features

Answering Machine Emulation Monitor while messages are being left in your voice mail box through the speaker of your keyset just like screening a call on your home answer machine.

Broadcast Authorized personal can broadcast a message to everyone in the system.

Call Back Press one key and automatically call back the person who left you the message.

Date and Time Stamp Each message received is date and time stamped upon arrival.

Direct Messaging / Quick Memo Easily leave a message for yourself or another person without calling the extension first.

External Notification When you have messages in your mailbox, you are alerted at your cell phone, home phone or a pager.

Individual Mailbox Greeting Each mailbox has its own personalized greeting recorded in their voice.

Message Scan Easily scan your messages. The first few seconds of each message will be played, and then it will go to the next message.

Message Fast Forward and Rewind Easily skip through a message if you are looking for a specific piece of information.

Message Forward With Append Messages can be forwarded to other mailboxes in the system with introductory remarks.

Message Pause Pause the messages at any time while listening to your messages.

Message Retrieve Any sent message can be canceled before the recipient has received it.

Message Skip While listening to any message, you can quickly search for any message, and still save all the messages as new.

Message Undelete Retrieve messages that have been previously deleted that day. No more losing valuable messages by pressing the wrong button.

Message Waiting Light Indication An instant indication on your keyset tells you when you have new messages. Press one button and connect with your voice mail.

Multiple Language Support System and mailbox prompts can be individually set to a specific language.†

New or Old Message Selection Access your mailbox and choose to listen to either new or old messages.

Personal Mailbox Administration Change settings for your mailbox any time you like, from any phone anywhere in the world.

Selected System Features

Alphabetic Directory (Multiple) Callers who do not know your extension number but know your name may enter the first few letters of your name and then easily be transferred.

Automatic After Hours Answering The main greeting changes from the day to night greeting automatically.

Caller ID Compatible If you have caller ID, the SVMi-4E captures the caller ID and saves it with each message. Then you can call back the person leaving the message.

Incoming Call Overflow You can answer any or all lines immediately or answer only the calls that your operator does not pick up.

Keyset Display and Soft Key Navigate through the SVMi-4E menus using the keyset display and the soft keys below the display to respond to prompts.

Recordable System Prompts Add or record selected prompts to suit your particular business.

Subscriber Administration The System Administrator can create, delete, and/or modify subscribers. If you select to modify a subscriber you can reset their password, record their name, enter the directory name, and record their mailbox greeting all from the same utility.

Synchronized Clock Changing between day and night modes is always synchronized with the phone system.

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everyone's invited™

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